

You're ALWAYS Promised Your Perfect Fit

Not quite perfect? No problem. Simply exchange your item for the right fit or return it with this form.

- 1 Completely fill out form to right →
- 2 Seal your return gear* in a shipping box or bag, with this return form inside.
- 3 Apply UPS return label** provided on outside of package, cover previous shipping labels.
- 4 Drop off at any UPS Store or Drop Off location.

*Return shipping charge (shown on front) will be automatically deducted from your return credit (also shown on front).

**Save the tracking # on your label to follow your return's progress. Count on us to process your return within 5-7 days. You can track any time at UPS.com

Customer Number: _____

Order Number: _____

How would you like your return taken care of?
(check one)



Exchange

Give us a ring at 800.551.5558 to get your new gear today.



Merchandise Credit E-Gift Card

Not sure what you want? Save your credit until you're ready.



Refund

Your gear must be new & unused in original packaging.

You're family, so we've got your back! Let us know your reason for returning & we'll work to make it better. **We promise.**

RETURN				
	Item No.	Size	Color	Qty.
EXAMPLE	1000000861	L	Red	1

If defective, briefly describe in the space below.

EXCHANGE FOR (if necessary)				
	Item No.	Size	Color	Qty.
EXAMPLE	1000000861	M	Blue	1

Your VIP Family Return & Exchange Policy

Membership Level	TIMING FOR REFUNDS	TIMING FOR EXCHANGES
VIP Family Rewards Plus Members	60 Days NEW & UNUSED Items	90 Days Any & All USED Items*
VIP Family Rewards Members	60 Days NEW & UNUSED Items	90 Days USED Shoes, Socks & Insoles*
Not-Yet-VIP Members	60 Days NEW & UNUSED Items	VIP-Only Benefit No Used Exchanges Allowed

free in-store returns

Skip the paperwork! Let us take care of your return at your hometown store.
roadrunnersports.com/retail

*VIPs always deserve the perfect fit! During the first 90 days after the initial purchase date, Rewards Plus Members may EXCHANGE worn footwear, apparel and accessories for credit towards a different make, style or size. Rewards Members may EXCHANGE worn footwear, socks, and insoles for credit towards a different make, style or size. Some exclusions including nutrition items, Apple, Fitbit, Garmin, Hyperice, JLAB, and Polar apply. Visit roadrunnersports.com/returns for all updated information.